



Introducing the booking system for tickets to Dads & Daughters Dance 2019...

As a result of the popularity of the event and the limited capacity of the venue, there is no way to accommodate all learners and fathers. After much deliberation with the school, the booking system is as follows:

- On their Grade's ticket reservation day, learners **must queue at first break to reserve (NOT pay for)** their tickets
- The learner must reserve the **correct number of tickets** - both for themselves, their father, and sibling(s) if applicable.
- If booking for a younger sibling, the learner **MUST** provide their name and Grade as well.
- A **Karri payment request for this same number of tickets** will then be sent out to the family
- There is a **limited timeframe** in which these tickets must be paid (48hours)
- If the tickets are not paid for within this time frame, the **reservation falls away**.
- Those next on the booking /waiting list in that Grade are then given the chance to pay

Why isn't it a first come, first served?

- To be as inclusive and fair as possible, there are tickets available for each grade
- However, there is a max number of tickets (including dads) available per grade:
 - Grade 12 – 66
 - Grade 11 – 66
 - Grade 10 – 44
 - Grade 9 – 44
 - Grade 8 – 44

Why do the older grades have a greater share of the tickets available?

- If they miss out this year, learners in the higher grades have less (if any) chance of going to a future Dads & Daughters event

Why must we ONLY use Karri to buy tickets?

- Safe AND SECURE cash-free payment
- All payments come though to one place, with the correct referencing
- Eliminates errors in a parent paying for too few / too many tickets
- Keeps track of real-time payments coming in to ensure we do not "oversell"
- Maintains as fair approach as possible: once the payment window closes, payment cannot be made in any other way.

Why can't my daughter pay on the day of booking?

- With multiple bookings being made simultaneously (there will be more than one queue), it would be impossible to know when the ticket allocation per grade has been reached.

Why can't my daughter pay with cash / EFT?

- The school wants to avoid the hefty costs associated with depositing cash
- Safety and security (especially now with all the contractors around on campus).
- Delays with EFTs from different banks may mean you may miss the 'payment window' and therefore lose your booking.
- Often difficult to link EFTs to booking (e.g. incorrect referencing, wrong bank account, etc.)

What if I have more than one daughter and they are in different grades?

- The older of the siblings must make the booking
- Younger siblings will NOT be able to book if older siblings have already included them

How can my daughter be sure to be able to sit with her friends?

- Friends who want to sit together, must be in the queue together and book together.



Whilst we will try and do our best to accommodate a learner's wishes, we cannot guarantee tickets nor, if they get a ticket, can we guarantee their place in the seating plan.