



Western Cape
Government



Directorate: Examinations Administration Certification & Walk-in Centre

CERTIFICATION

FREQUENTLY ASKED QUESTIONS: 2022 NSC RELEASE OF NATIONAL SENIOR
CERTIFICATE RESULTS & 2023/06 EXAMINATION ENQUIRIES

A. RESULTS

- Question:** Where can I get my results?
Answer: Your statement of results was sent to the school where you had written your examination. Results can be accessed via the WCED website: wcedonline.westerncape.gov.za on **20 January 2023 at 11:00.**
- Question:** I obtained my results at school and found that my name/surname/date of birth/identity number is incorrect. What must I do?
Answer: Please submit:

 - a certified copy of your ID
 - copy of your Statement of Results
 - Affidavit, declaring that you are the rightful owner of the Statement of Results.
 - Specify the error to be rectified.
 - Email all above-listed documents to Western Cape Education Department's Head Office immediately **and no later than 30 days after the release of the results (20 February 2023)** to correct your personal details. You can email to: ExamsResults@westerncape.gov.za
- Question:** What is the waiting period to re-print the correct Statement of Results?
Answer: The amended Statement of Results should be available within five working days after request. You must request via an email to: ExamResults@westerncape.gov.za
- Question:** Is there a cost involved?
Answer: There is no cost involved.



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5. **Question:** My results on the internet do not correspond with the Statement of Results I received at school.
- Answer:** Please submit the results **with your contact details** to the Western Cape Education Department Head Office/school for investigation.
6. **Question:** I want a re-mark for LIFE ORIENTATION?
- Answer:** No re-marking is done for LIFE ORIENTATION as it is an internal assessment.
7. **Question:** My results are not available at school. Can you please reprint the results and email it?
- Answer:** Only candidates who wrote in the Western Cape may receive their results in this province.
Results can either be printed from the website or a copy can be requested from the Western Cape Education Department's Head Office at a cost of **R55**.
8. **Question:** What does the code on my Statement of Results mean?
- Answer:** **NOT ACHIEVED** – do not qualify for the National Senior Certificate
INCOMPLETE – did not offer the required seven subjects – if previous credits available, you need to apply for a combination of results.
999 – absent
ZZ – result is pending (irregularity)
PX – result is null and void (irregularity)
9. **Question:** I wrote the NSC 2022/11 examinations in another province. Can I get my results in the Western Cape?
- Answer:** No, only Western Cape learners' results are currently available on the Western Cape Education Department's systems. You must contact the province where you have written your exams.
10. **Question:** I wrote the NSC 2020/11 examinations in another province and the 2012/11 examinations in the Western Cape. Can I get my combined results in the Western Cape?
- Answer:** Yes, complete the application form (available from the Western Cape Education Department's website or Head Office) and pay the prescribed fee of R153. The waiting period is 6-8 weeks.
11. **Question:** I wrote 5 subjects but only got resulted for 3. What steps do I need to take to be resulted for the 2 other subjects?
- Answer:** Complete the outstanding results form and attach a certified copy of your ID and Statement of Results and submit to:
ExamsResults@westerncape.gov.za

12. **Question:** I wrote the 2022/11 exam using my ID number/old exam number and was not resulted. How do I go about obtaining my results?

Answer: For further investigation, complete the outstanding results form, attach a certified copy of your ID and Statement of Results and submit to:
ExamsResults@westerncape.gov.za

13. **Question:** I wrote a new subject in the 2022/11 exam but was not resulted.

Answer: **Ask the client the following:**
Did you complete the SBA for that subject and was it submitted on time to the registration section?
If the client says yes to the above-mentioned questions, complete the outstanding results form and submit for further investigation.

B. NSC PASS REQUIREMENTS

Higher Certificate pass requirements	Diploma pass requirements	Bachelor's degree pass requirements
Must obtain at least 40% for Home Language. Pass 6 of the 7 subjects offered	Must obtain at least 40% for Home Language. Pass 6 of the 7 subjects offered	Must obtain at least 40% for Home Language. Pass 6 of the 7 subjects offered
Must obtain at least 40% for two other subjects	Must obtain at least 40% for three other subjects (four , including Home Language) besides Life Orientation	Must obtain at least 50% for four other subjects, besides Life Orientation
Must obtain at least 30% for three other subjects	Must obtain at least 30% for two other subjects	Must obtain at least 30% for two other subjects
Please note: You have to pass six of your subjects to qualify for these endorsements including Home Language		

Candidates can contact the **Exams Helpline on tel. no. 0861 819 919/021 467 2300** on weekdays from 08:00 to 16:00 for examination-related issues.

Email: Examresults@westerncape.gov.za