



Directorate: Examinations Administration Certification & Walk-in Centre

RE-MARKING, REVIEWING & VIEWING OF SCRIPTS

FREQUENTLY ASKED QUESTIONS:

- Question:** Who qualifies for re-marking/rechecking?
Answer: Candidates may apply for the re-marking or rechecking of their scripts if they feel that the mark allocated is not a true reflection of their performance in the papers written. **This is an online process.**
Application for Remarking / Rechecking can only be done online at: www.eservices.gov.za.
No hard copy applications will be accepted.
- Question:** When is the closing date to apply for re-marking?
Answer: Closing date is **3 February 2023**
- Question:** When will my matric certificate be available?
Answer: Collection of 2022 November NSC examination certificates at schools:
June 2023.
- Question:** What are the requirements and the cost involved to apply for re-marking?
Answer: **ONLY ONLINE** re-marking applications will be accepted.
Rechecking: R27
Re-marking: R110
Viewing: R212 (per subject and will not be refunded)
Re-marking website: www.eservices.gov.za. The prescribed fee for re-marking is indicated on the reverse side of your Statement of Results.
- Question:** When will the results of the re-marking be available?
Answer: March 2023
- Question:** Can I apply at the Western Cape Education Department or at the School I wrote my examination?
Answer: Applications for re-marking can only be done online via the website – www.eservices.gov.za .



7. **Question:** **Can I still apply to register for the NSC 2023/11 examinations after I have received my re-mark results?**
Answer: Yes. Candidates were advised to register for the NSC 2023/11 examination. You must go to the wcedonline website to obtain the registration information, at the district office and WCED walk-in centre.
8. **Question:** **I wrote the NSC 2022/11 in the Eastern Cape (any other province). Can I apply and pay for a re-mark in the Western Cape?**
Answer: No. Marking and moderation were done in the province where you were registered to write the examination and the school that you attended. The Western Cape Education Department does not have access to the examination scripts of other provinces.
9. **Question:** **What is the difference between a re-mark and a recheck?**
Answer: A re-mark is when a script is assessed/marked by an authorised person (not the same person who initially assessed/marked it), appointed by the Western Cape Education Department. A recheck is when a script is scrutinised to ensure that all the questions were marked and the marks were calculated correctly. This is done by an assessment official.
10. **Question:** **How do you determine who must be refunded after a re-mark?**
Answer: Candidates will be refunded if there is an improvement in the achievement level after the re-mark process (i.e., 3–4).
11. **Question:** **When and how will I get my money back?**
Answer: You must apply for a refund. The application fee will be refunded into the banking account as indicated on your BAS form. Refer client to DAM – Assessment Management.
12. **Question:** **What is the process to follow to view my answer book?**
Answer: You must first apply for a re-mark or recheck and if you are still not satisfied forward a written request for the viewing of your script to ExamMarking@westerncape.gov.za (include proof of payment).
The applicable fees are indicated on the reverse side of your Statement of Results.



**Western Cape
Government**



PAYMENT PROCEDURE:

Payments can be made via EFT or deposited at any Nedbank branch into the following account:

Bank: Nedbank

Account name: WCED

Account type: Current Account

Account number: 1452 045 089

Branch name: Nedbank Corporate

Branch code: 145 209

Payment/deposit reference: 15 +ID number

CONTACT PERSONS:

Email to: ExamMarking@westerncape.gov.za

Contact persons:

Ms C Mentor, tel. no.: 021 467 2009

Mr G Jaffa, tel. no.: 021 467 2988

Ms C Duminy, tel. no.: 021 467 9360

The Western Cape Education Department will notify applicants about the outcome of the re-marking or rechecking of their scripts by letter.